

ABOUT CENTENNIAL

Centennial Investigations, Inc is a full-service investigation firm specializing in insurance fraud and related investigations. Our firm provides investigative services throughout the Southeastern United States. Our clients include Insurance Companies, Defense Attorneys, Third Party Administrators, Self-Insured Companies and Private Corporations.

FREQUENTLY ASKED QUESTIONS

What is your average response time to new injuries? We make contact with the insured and/or the claimant immediately. We recommend initiating the investigation within 24 hours, no later than 48 hours depending on the insured and claimant availability.

What format are statements taken in? All statements and interviews are obtained using a digital voice recorder. This method allows us to deliver the statements in a wide variety of formats including, but not limited to, WMA, MP3, and WAV. These formats can typically be e-mailed as well allowing us to deliver them to you instantly.

How will photographs be handled? All photos are taken digitally. Depending on your preference we can e-mail them, insert them into the report, or provide a CD that contains all of the photographs we obtained. We can provide your results to you in any manner you prefer.

What areas do you cover? We currently are licensed and insured in Georgia, Florida Alabama, South Carolina, Tennessee, North Carolina and Mississippi.

If you have any additional questions we will be happy to answer them. We also provide copies of all licensing and insurance documents for your review.

CONTACT INFORMATION

OFFICE
678-419-0555

TOLL-FREE
877-438-9201

FAX
678-419-0111

WEBSITE
www.centennialis.com

ONLINE CASE MANAGEMENT
www.centennialis.com/CMS

FOR GENERAL INFORMATION
info@centennialis.com



The following is being provided according to state regulations: GEORGIA LICENSE: PDC 002061, FLORIDA LICENSE: A 2300150, SOUTH CAROLINA LICENSE: PDC 2439, TENNESSEE LICENSE: 1721, NORTH CAROLINA LICENSE: BPN 006511P6. No licenses are currently required in Alabama and Mississippi. We also provide copies of all licensing and insurance documents for your review.



**On-Site/AOE/COE
Investigations**



SCENE DOCUMENTATION

Our investigator will provide documentation regarding your accident scene or location. Documentation may include:

- Area Photographs
- Aerial Photographs
- Product Identification
- Photographs of Equipment
- Serial Numbers
- Reenactments
- Subrogation Information
- Canvass for Witnesses
- Video/Surveillance Canvass

INSURED and WITNESSES

- Company Statistics
- Employee Statistics
- Company Policy and Safety
- Subcontractor Information
- Lost Time Information
- Witness Lists
- Manager and Supervisor Statements
- HR Statements
- Employee/Personnel File

CLAIMANT INTERVIEWS

- Description
- Photos
- Vehicle Information
- Residence Photos
- Signed Medical Release Form
- Treating Physicians
- Prior Claims History
- Prior Employment
- Military Service Information
- Drug and Alcohol History
- Drug and Alcohol Tests
- Injury location information
- Primary Care Physician
- Current prescriptions and medications
- Current and Previous Physicians
- Current Medical Status
- Job Description
- Witnesses to the Injury
- Payroll Info

Managing Your Cases Has Never Been Easier.

Our secure online case management system gives you 24/7 access to your case information via the web. Always know the status of your investigation with real-time updates!

Our Online Case System Provides:

- Your Case Info at Your Fingertips
- Access to Reports and Video
- Real Time Updates
- Quick and Easy Case Assignment
- Re-Open Cases with One Click
- Access to current and previous cases

COMPREHENSIVE REPORT

Following the investigation, this information is compiled into a comprehensive report that contains all of this information. This report will also contain and assist you in identifying the following:

- Existing and Potential Fraud Issues
- Documents and Evidence Obtained
- Existing and Potential Subrogation Issues
- Investigative Notes
- Further Investigation Recommendations