

## ABOUT CENTENNIAL

Centennial Investigations, Inc. is a private investigation firm specializing in the prevention, detection, and investigation of insurance fraud. Our corporate headquarters are located in Atlanta, Georgia and we provide investigative services throughout the Southeastern United States. We do not provide services to the general public. Our clients include insurance companies, Third Party Administrators, Self-Insured companies, Insurance Defense Attorneys, Government Agencies, State and Local Government, Small Businesses and Corporations.

### Frequently Asked Questions?

**How often do you update your clients?** Daily - Via e-mail or with online access. The client is also able to review case info and updates via the secure case system.

**What is your average turn around time?** 14 Days

**Do you use any subcontractors?** No. All of our investigators are salaried full time employees. We never utilize sub-contractors to perform any investigations.

**What areas do you cover?** We are currently licensed and insured in Georgia, Alabama, Mississippi, South Carolina, North Carolina, Tennessee and Florida.

**Who will be my contact with your company for investigative matters?** Brad Dalhover, the President and Director of Investigations, will keep you updated, get additional information, and can answer any questions that you may have.

**Do you have bi-lingual investigators?** Yes. Our staff is diversified and fluent in Spanish and Arabic. We also offer over 100 different languages for recorded statements.

**Are your investigators familiar with the local areas where investigations are needed?** Our investigators have worked cases throughout the Southeast and have local contacts and extensive knowledge about the areas they are working in.

## CONTACT INFORMATION

**OFFICE**  
770-438-9200

**TOLL-FREE**  
800-438-9201

**FAX**  
678-528-3277

**WEBSITE**  
[www.centennialis.com](http://www.centennialis.com)

**ONLINE CASE MANAGEMENT**  
[www.centennialis.com/CMS](http://www.centennialis.com/CMS)

**FOR GENERAL INFORMATION**  
[info@centennialis.com](mailto:info@centennialis.com)



## INSURANCE SERVICES



The following is being provided according to state regulations: GEORGIA LICENSE: PDC 002061, FLORIDA LICENSE: A 2300150, SOUTH CAROLINA LICENSE: PDC 2439, TENNESSEE LICENSE: 1721, NORTH CAROLINA LICENSE: BPN 006511P6 No licenses are currently required in Alabama and Mississippi. We also provide copies of all licensing and insurance documents for your review.

## Frustrated With Surveillance?

Surveillance can be frustrating when your investigations are not being conducted properly and according to your instructions. Our staff is trained to stay in contact with our clients and provide updates following each day of an investigation. Our investigators are experienced, thorough, and professional. Each investigator has been carefully trained to provide comprehensive and objective investigations. We can make your job easier by getting the results you need without the headaches, wasted time, and outrageous rates.



## Managing Your Cases Has Never Been Easier.

Our secure online case management system gives you 24/7 access to your case information via the internet. Always know the status of your investigation with real-time updates!

### Our Case Management System Provides:

- Your Case Info at Your Fingertips
- Instant Access to Reports and Video
- Real Time and E-Mail Updates
- Quick and Easy Case Assignment
- Re-Open Cases with One Click
- Access to Current and Previous Cases
- Secure Login and Password

## FRAUD INVESTIGATIONS

Centennial offers **FLAT RATE** pricing to simplify billing and minimize cost. We can create a Flat Rate package specifically for your organization. Our Flat Rates allow you to control the costs of your investigations.

### DAILY SURVEILLANCE RATE Includes:

- A Minimum of 8 Hours of Surveillance
- Extensive Preliminary Investigation
- Courthouse Records Search
- Comprehensive Report and Video
- Address Verification
- Surveillance Video CD
- Travel Time
- All Mileage

### ACTIVITY CHECKS Include:

- Discreet Canvass of Neighborhood
- Courthouse Records Search
- 4 Hours of Investigation
- Extensive Preliminary Investigation
- Comprehensive Report and Video
- Address Verification
- Travel Time
- All Mileage

### ON-SITE/INITIAL INJURY INVESTIATIONS INCLUDE:

- Recorded Statement from the Claimant
- Recorded Statements from Employer and Witnesses
- Scene Documentation and Photographs
- Police Reports
- Comprehensive Report with Photos
- Claimant Medical History
- Employment File
- Signed Medical Release
- Current and Previous Treating Physicians
- Witness Statements
- Subrogation Information

Bi-Lingual Investigators Available

## SERVICES

- Activity Checks
- Alive and Well Checks
- AOE/COE
- Background Investigations
- Claimant Statements Multiple Languages Available
- Claimant Locates
- Criminal Records
- Death and Autopsy Records
- Dependency Checks
- Driving Records
- Employment Verification
- On-Site Injury Investigation
- Process Service
- Professional License Verification
- Real Estate Ownership
- Recorded Statements (Multiple Languages Available)
- Social Security Traces
- Surveillance
- Bankruptcy Searches

Experience The Centennial Difference Today!